

Hong Kong
International Mediation Centre

INTRODUCTION

The Hong Kong International Mediation Center provides world-class professional international mediation services; professional mediators from all over the world follow the strict mediation rules and case management system of the Hong Kong International Mediation Center, refer to the United Nations Convention on International Settlement Agreements Resulting from Mediation (Singapore Mediation Convention) and international legal rules provide confidential and efficient professional international mediation services to assist parties to resolve various types of disputes across regions and cultures.

The Hong Kong International Mediation Center has connections with more than 50 dispute resolution organizations around the world, and the settlement agreements issued by them can be converted into arbitral awards and enforced in the signatory countries of the New York Convention. The implementation area covers a wide range, including the areas along the "Belt and Road". The professional international mediators of the center are professionally trained and rigorously evaluated, and are recognized by many international professional organizations, colleges, official institutions and government agencies.



Advantages of Hong Kong International Mediation Centre's International Mediation Services

Mediation avoids the conflicts and risks that arise in adversarial litigation and can reach a settlement that is acceptable to the parties according to their genuine needs.





Mediation Service at Hong Kong International Mediation Centre(HKIMC):

Mediation is an effective means in settling disputes apart from litigation. The impartial and professionally trained mediator will assist all parties in undergoing negotiation and reaching a settlement that is acceptable to all parties. The mediator will also assist in drafting the "Mediated Settlement Agreement". HKIMC serves to provide world-class professional international mediation services. It is abided by the provision of confidential, efficient, and fair professional service. It is missioned to assist clients across geographies and cultures to find solutions to their disputes. HKIMC accepts all kinds of disputes involve in Hong Kong, Mainland China, and overseas. The type of dispute ranges from domestic, cross-border to international. Depending on nature, accessibility, and specialty involved, our services are delivered via the following service stream:



Cross-border and international mediation services



Workplace Mediation Service



Mediation case
management mechanism

Cross-border and international mediation services

The Cross-border and International Dispute Resolution Mechanism is a brand-new service that combines the advantages of mediation and arbitration to resolve cross-border disputes. When commercial disputes emerge, parties can opt to utilize this Mechanism to resolve the conflict in a non-litigation approach in Hong Kong, Mainland China, and overseas.

Under this Mechanism, if parties are able to achieve settlement through mediation, the relevant arbitration institution will issue an arbitral award with reference to the mutually signed Mediated Settlement Agreement. Otherwise, if the settlement through mediation is futile, parties can continue dispute resolution through arbitration, where an arbitral award will be issued by the arbitration institution.

Workplace Mediation Service

Conflicts and dispute in workplace can cost an organization a fortune, in such aspects as team morale, internal competition, loss of talents, distraction from work and lowered efficiency and quality of services, etc. Yet management staff may not acquire the needed skills for effective resolution of workplace conflicts. HKIMC serves as a third party on deployment, to offer quality workplace mediation services which cater for the individual needs of a given organization, on specified issues.

Workplace Mediation in Six Steps

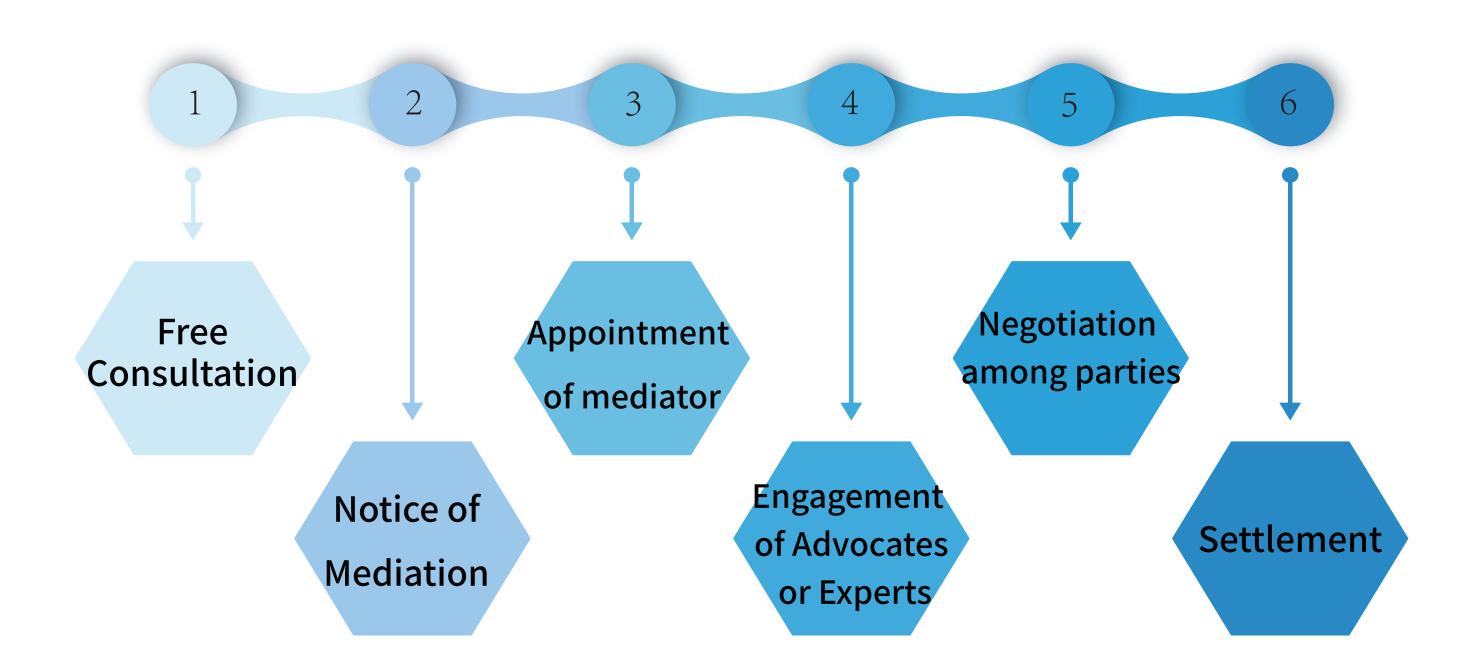






HKIMC accepts applications of all kinds of disputes involved in the workplace of commercial corporations, SMEs and any other organizations. The facilitative model of mediation will be adopted to resolve the dispute and to reach win-win-win settlement for all parties involved. A Mediated Settlement Agreement may be drafted and signed by the parties to ensure the enforcement of provisions if so required.

The mediation case management mechanism



- 1. In-take –The mediation case manager (MCM) will scrutinize the case background including information of the parties, authority, time limitation etc. The mediation case management process commences at time stage. For all application registered by one party or partial of parties, Hong Kong International Mediation Centre will send invitation to the other parties.
- 2. With the assistance of the MCM, parties will jointly appoint the mediator(s), if the parties failed to agree on the mediator within the time schedule under the mediation rule of Hong Kong International Mediation Centre, the Hong Kong Mediation Centre will appoint a mediator for the case.
- 3. If the assessment consider that a mediation advocate is required to facilitate the need of the party, MCM will recommend the party to appoint a mediation advocate from the professional mediation advocate list. The party may consider engage a mediation advocate.
- 4. In some cases where special expert appraisal is beneficial to the mediation, MCM will assist parties to engage an independent expert to provide his/her report on the case.
- 5. Meeting administration MCM will assist the mediator and the parties to reserve the venue for pre-meetings and the mediation session.
- 6. Administrative support MCM will join the Mediation Session to provide support to the mediator and parties to complete the mediation.
- 7. Assurance MCM will monitor and ensure all procedures to be properly conducted in accordance with Hong Kong Mediation Centre's Mediation Rules, Hong Kong Mediation Code and relevant legal requirement.



Hong Kong International Mediation Centre committees

Banking and Finance Mediation Committee

Building & Property Mediation Committee

Construction **Mediation Committee**

Corporate and Family Succession Mediation Committee

Domain Name Mediation Committee **E-Commerce and Online Mediation Committee**

Employment & Human Resource Mediation Committee

Environmental, Social, and Governance (ESG) **Mediation Committee**

> **Family Mediation** Committee

Fashion Industry Mediation Committee

Healthcare Mediation Committee

Intellectual Properties Mediation Committee

Investor and State Mediation Committee

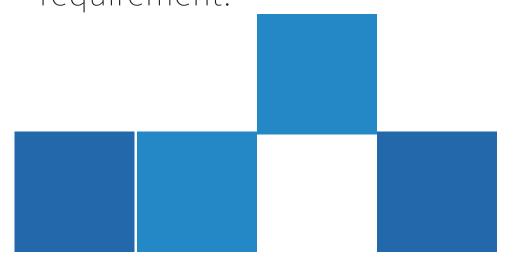
Maritime and Logistics Mediation Committee

Performing Arts Profession International Mediation Committee

> **Sports Mediation** Committee

Virtual Wealth Management Mediation Committee

All 17 committees are committed to support full fetched dispute resolution by using international mediation model.





Certified
Workplace
Mediator

Professional

Mediation

Case Manager

International
Accredited
Professional
Mediator

International Mediation Expert Senior
International
Mediation
Expert

Professional dispute resolution team

The Hong Kong International Mediation Centre has more than 900 professional mediators who have obtained professional qualification certification and can provide high-quality and professional dispute resolution services to the parties. The center is well-structured and has different types of mediators, including Certified Workplace Mediators, Professional Mediation Case Managers, International Accredited Professional Mediators, International Mediation Experts, Senior International Mediation Experts, etc. It provides mediators with advanced and specialized development opportunities. Provide a more suitable choice for the parties to the dispute.



Anyone, both or multiple-party/parties in any disputes involving Hong Kong, the Mainland, or elsewhere may submit the application to HKIMC for mediation, regardless of a prior mediation agreement between the parties.

Please complete the Application Form and submit the following documents are required when applying for mediation service at HKIMC:

- 1. The names of all parties and their respective valid contact
- 2. The facts of the dispute and request for mediation
- 3. Related evidence and documents
- 4. Proof of identity





5. If any party entrusts an attorney to participate in mediation, a letter of attorney and authorization shall be submitted.

Each party is required to pay the non-refundable registration fee (H-K\$2,000) to HKIMC, regardless of the participation of all the parties in the "Cross-Border and International Disputes Resolution" mechanism.

Model dispute resolution clause

Dispute applied to the same region

HKIMC accepts applications of all kinds of disputes involved in the workplace of commercial corporations, SMEs and any other organizations. The facilitative model of mediation will be adopted to resolve the dispute and to reach win-win-win settlement for all parties involved. A Mediated Settlement Agreement may be drafted and signed by the parties to ensure the enforcement of provisions if so required.

Model Clause for International Dispute Resolution

"Any dispute arising from or in connection with this contract shall be submitted to Hong Kong International Mediation Centre (HKIMC) for mediation, which shall be conducted in accordance with the Hong Kong International Mediation Centre's Mediation Rules in effect at the time of mediation. Any settlement reached in the course of the mediation shall be referred to the Hong Kong Centre of International Commercial Arbitration ("HKCICA") and shall be made a consent award on agreed terms. If no settlement is reached, it shall be referred to and finally resolved by arbitration administered by the Hong Kong Centre of International Commercial Arbitration ("HKCICA") in accordance with the Arbitration Rules of the Hong Kong Centre of International Commercial Arbitration ("HKCICA Rules") for the time being in force by one or more arbitrators."



Model Clause for Dispute Resolution in China

"Any dispute arising from or in connection with this contract shall be submitted to Hong Kong International Mediation Centre (HKIMC) for mediation, which shall be conducted in accordance with the Hong Kong International Mediation Centre's Mediation Rules in effect at the time of mediation. Any settlement reached in the mediation shall be referred to the People's Court in China for Judicial confirmation. If no settlement is reached, it shall be referred to and finally resolved by arbitration administered by the Hong Kong Centre of International Commercial Arbitration ("HKCICA") in accordance with the Arbitration Rules of the Hong Kong Centre of International Commercial Arbitration ("HKCICA Rules") for the time being in force by one or more arbitrators."



Hong Kong International Mediation Centre wholeheartedly at your service



Scan QR code More information waiting for you to discover

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