

MEDIATION & BUSINESS:

Global Perspectives for Business in Resolving Cross-Border Commercial Disputes

Disputes exist in all levels of society. Business disputes in particular lead to multiple potential losses from a cost and relationship perspective. Is mediation the answer? How do we ensure we have the right mediators? Who determines the standards for what makes a good mediator? And is this different for every country?

This interactive webinar will see experts covering four continents discuss the use of mediation in cross-border commercial disputes from a business perspective.

If you are a mediator or future mediator, or represent a mediation center, trade association, business entity or department, you may find this panel interesting!



27 July 2021

**1.00PM - 2.30PM CEST /
7.00PM - 8.30PM SGT**



Josephine Hadikusumo
Director & Principal Mediator of
Asia Mediation Centre (AMC)

Moderator



Prof. Joel Lee
Chairman of Singapore International
Mediation Institute (SIMI)



Claude Amar
President of Institut
Français de Certification des
Médiateurs (IFCM)



Ana Maria Maia Gonçalves
Founder & President at Instituto
de Certificação e Formação de
Mediadores Lusófonos (ICFML)



Prof. Law Wai Hung Francis
Chairman of International Dispute
Resolution & Risk Management
Institute (IDRRMI)



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FEATURING EXPERTS
COVERING 4 CONTINENTS



JOSEPHINE HADIKUSUMO

Moderator

Josephine Wan-Wen Hadikusumo currently serves as Director, Principal Mediator and Dispute Resolution consultant for the Asia Mediation Centre and is a member of the ICC Commission Task Force on Arbitration & ADR. She is concurrently Managing Partner in CJ Liew & Co, a Malaysia-based boutique law firm specializing in legal matters related to commercial and cross-border transactions, corporate compliance and conciliation.

Standards: the Bedrock of Mediation Practice

PROF. JOEL LEE

Joel Lee is a Professor at the Faculty of Law, the National University of Singapore. Joel co-pioneered the teaching of Negotiation and Mediation in the Singapore Universities and has played a significant role in furthering the development of mediation in Singapore, not just in education but in practice. A graduate of Victoria University of Wellington and Harvard Law Schools, Joel is a partner with CMP-Cambridge (USA) and a principal mediator with the Singapore Mediation Centre.



ICC Mediation Rules: A Comparative Look At Global Standards for Mediation

ANA MARIA MAIA GONÇALVES

Ana Maria Maia Gonçalves has over 35 years of experience as a business leader in global organizations, educator, mediator and executive coach. She is the founder and president of the Institute for Certification and Training of Portuguese-speaking Mediators (ICFML). Ana is a mediator on Global Mediation Panel of the Office of the Ombudsman for UN and a fellow of the NCTDR.



An Effective International Dispute Resolution for the Belt & Road Initiative: Mediation for Cross-Border Disputes

PROF. LAW WAI HUNG FRANCIS

Prof. Francis Law is the President of Hong Kong Mediation Centre, the Academy of International Dispute Resolution and Professional Negotiation (AIDRN), and another 6 Mediation, Arbitration and Advocates Institutes. Prof. Law is a mediator and arbitrator of over 30 regions / countries.



Good for Business: Quality Assurance – How Global Alliance for Mediation Standards Translates to the Bottom-Line

CLAUDE AMAR

Claude Amar is a registered architect, a hotel developer, a real estate asset manager and a mediator. He was trained as an architect (Ecole Nationale Supérieure des Beaux Arts, Paris), has studied Finance at INSEAD and Negotiation at Harvard (with Robert Mnookin's team). He was trained as a mediator by Gary Friedman, at the Centre for Mediation in Law in San Francisco.

